

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-1A Follow-Up All – Please provide the frequency of pole deliveries by pole yard or location.

REPLY: Poles are ordered on an “as needed” basis for jobs requiring pole placement and maintaining yard stock for pole emergencies.

The delivery lead time is ten business days from the initial ordering date. The above applies to all Verizon New Hampshire (Verizon NH) pole yard locations.

VZ #154

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-1B Follow-Up Electrics – Please provide spare pole inventory by length and class for each pole yard.

REPLY: Verizon response not required.

VZ #155

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-1C Follow-Up Unutil – Please explain why the number of poles set in the Capital area decreased so much from 2004 to 2005.

REPLY: Verizon response not required.

VZ #156

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-1D Follow-Up All - Please provide the space allocation charts on 35' through 45' joint poles. Please also provide the source for the chart designations.

REPLY: Verizon NH considers information responsive to this request to be proprietary and competitively sensitive. It will be provided subject to confidential treatment in accordance with RSA 378:43 and a duly executed protective agreement.

Please refer to the proprietary attachment included for the allocations between the communications space and the power space on 35' through 45' joint owned / joint used poles. The source of these designations is derived from the IOPs between Verizon NH and each of the power companies.

VZ #157

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director - Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-1E Follow-Up All – Is your company experiencing difficulty obtaining poles for inventory? If so, please state the reason(s).

REPLY: Verizon NH did experience some delays to the normal lead delivery time for poles as an aftermath of Hurricane Katrina. The period was about six weeks. No delays are occurring at present.

VZ #158

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-3A Follow-Up Grid – Please review your response to DR 3-3 and confirm or revise as necessary.

REPLY: Verizon response not required.

VZ #159

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-5A Follow-Up All – What is the average response time to hear back from the joint owner when a request for service involving a new pole set is received? Please provide median and mean response times.

REPLY: Information responsive to this request is not maintained in the ordinary course of business, and thus is not available. However, Verizon NH's experience is that Joint Owners typically respond to requests for service involving new pole sets within a few days.

VZ #160

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-5B Follow-Up Unitil – Please provide a copy of the letter/correspondence Unitil received where Verizon informed you that future pole sets in the Verizon maintenance areas would take 12 weeks after such requests are received.

REPLY: Verizon response not required.

VZ #161

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-5C Follow-Up VZ – (the following request is to exclude FTTP work and personnel) Please supply separately the number of hours of your company's line force (listed as 70 in DR 3-4 as of 1/1/05 in New Hampshire) performing regular work and overtime work in New Hampshire by month for the period of January 2005 through the most current month available in 2006. In your response, please break the data down by garage and whether the overtime hours were expended for routine or emergency work.

REPLY: Please refer to Attachment I for a breakdown of the total hours worked between regular hours and overtime hours, by garage, for the period January 2005 through March 2006. The attachment excludes work hours associated with FTTP. Verizon NH does not track nor retain overtime hours categorized by routine work nor pole emergencies.

VZ #162

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-5D Follow-Up VZ – (the following request is to exclude FTTP work and personnel)
Please repeat request 3-5C above for personnel performing similar work in New Hampshire from other states.

REPLY: Personnel from other states working in NH performing Outside Plant Technician (OPT) functions are included in Verizon NH's response to Staff 3-5C Follow-Up. These technicians have been transferred to Verizon NH's OPT workforce and are not tracked as a separate entity.

VZ #163

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-5E Follow-Up VZ – (the following request is to exclude FTTP work and personnel)
For the personnel included in request 3-5C above, please supply the maximum number of regular time hours available by month for the period of January 2005 through the most current month available in 2006 assuming no vacations, sick time, etc. and actual regular hours worked.

REPLY: The total number of regular time hours available, by month, for the period January 2005 through March 2006 were as follows: (these hours excludes those associated with personnel working on FTTP).

Jan-05	6,936
Feb-05	7,616
Mar-05	8,597
Apr-05	7,138
May-05	7,585
Jun-05	6,878
Jul-05	6,270
Aug-05	7,190
Sep-05	8,136
Oct-05	8,263
Nov-05	7,995
Dec-05	7,752
Jan-06	6,664
Feb-06	6,409
Mar-06	8,286

**Verizon New England Inc.
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State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-5F Follow-Up VZ – Please supply the number of line force (listed as 70 in DR 3-4 as of 1/1/05 in New Hampshire) at the beginning of each month for the period of January 2005 through the most current month available in 2006. Please also supply similar information for personnel performing FTTP work.

REPLY: Verizon NH considers information responsive to this request to be proprietary and competitively sensitive. It will be provided subject to confidential treatment in accordance with RSA 378:43 and a duly executed protective agreement.

The line force performing routine (non-FTTP) work for the period January 2005 through March 2006 was as follows:

Jan-05	46
Feb-05	38
Mar-05	38
Apr-05	44
May-05	36
Jun-05	46
Jul-05	46
Aug-05	47
Sep-05	57
Oct-05	58
Nov-05	57
Dec-05	57
Jan-06	49
Feb-06	49
Mar-06	53

REPLY: (Cont'd)

Begin Proprietary Response

End Proprietary Response

VZ #165

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-6A All - Please supply the following information regarding time associated
Follow-Up with pole setting activities. Your responses should exclude emergency or
call-out work and related activities that may be charged to a pole setting
job.

The average amount of pole set time in hours currently factored into job
scheduling by garage per pole set.

REPLY: The pole set time factored into jobs, as part of the scheduling process, is
the same for all garage locations. There are no differentiations. The
travel time, site set-up and time to complete the work are all part of the
overall scheduling process. Verizon NH does not isolate the time it takes
to set the pole from the total work time to perform all pole setting
activities within the scheduling process. However, Verizon NH is able
to identify the time expended in setting the pole on a retrospective basis.
Please see Verizon NH's reply to Staff 3-6C Follow-Up.

VZ #166

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-6B Follow-Up All - Please supply the following information regarding time associated with pole setting activities. Your responses should exclude emergency or call-out work and related activities that may be charged to a pole setting job.

Average travel time in hours currently factored into job scheduling by garage per pole set.

REPLY: Travel time is an average time that is included in the total time that is allotted to specific Line Work Operations. The travel time component is the same variable, regardless of the work location. Verizon NH does not isolate the time it takes to travel to a pole set location from the total work time to perform all pole setting activities within the scheduling process.

VZ #167

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-6C All - Please supply the following information regarding time associated
Follow-Up with pole setting activities. Your responses should exclude emergency or
call-out work and related activities that may be charged to a pole setting
job.

The average actual amount of pole set time in hours by garage per pole
set for the years 2002 through 2005.

REPLY: The actual amount of time, on average, required to set a pole for the
period 2004 through YTD 2006 is provided below. The "Place Rate"
reflects only work time for pole set activity and not other associated
activities; such as setting anchors and guys. Information responsive to
the request for information by garage is not maintained in the ordinary
course of business, and thus is not available. In addition, emergency and
call out work cannot be excluded from the work identified below.
Information for 2002 and 2003 is not available.

NH	Hours (total for 2 person crew)	Poles	Place Rate
2006 YTD	4,563	743	3.07
2005	16,036	2,726	2.94
2004	17,163	3,609	2.38

**Verizon New England Inc.
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State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-6E Follow-Up Grid – Please review your responses to DR 1-34 and DR 1-35 and revise as necessary.

REPLY: Verizon response not required.

VZ #169

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-7A Follow-Up All – please specify the average time it takes for your company to set a solely-owned pole from the day your customer requests a new pole set.

REPLY: Verizon NH does not track pole set work separately for jointly-owned and solely-owned poles.

The average time it takes for Verizon NH to complete a customer requested pole set is 39 days. The measurement start date is dependent upon the number of poles being requested. If a customer is requesting two (2) or more poles, the clock starts when Verizon NH receives payment for the requested pole work. For a single pole set, the clock starts at the customer initial request date.

VZ #170

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-7B All – Please specify the average time it takes for your company to set a
Follow-Up jointly-owned pole from the day your customer requests a new pole set.

REPLY: Verizon NH does not track pole set work separately for jointly-owned
and solely-owned poles.

Please see Verizon NH's reply to Staff 3-7A Follow-Up.

VZ #171

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-7C All – Please specify the average time it takes for your joint pole owner to
Follow-Up set a jointly-owned pole from the day your customer requests a new pole
set.

REPLY: Information responsive to this request is not maintained in the ordinary
course of business and thus is not available.

VZ #172

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-8A Follow-Up All – What is the prioritization policy for pole sets by garage or work area? If written, please provide that policy. How does management ensure the policy is enforced?

REPLY: The prioritization policy for all pole sets is based upon the service order date requested by the customer. Verizon NH's objective is for pole sets to be completed within the 30-day scheduling period. It is expected that the process outlined in Verizon NH's reply to Staff 1-36 be adhered to. That process includes mid month follow-up scheduling discussions to address compliance and scheduling issues. Please see Verizon NH's reply to Staff 1-36.

VZ #173

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-9B Follow-Up VZ - Please separately state the specific reasons why Verizon did not meet its 400 net pole removal requirements in 2003 and 2005 as stated in DR 3-20. If increased workload by NHDOT or municipal projects are part of your response, please explain why the equally heavy pole set years of 2002 and 2004 were not similarly impacted for pole removal and why the reduced pole setting year of 2005 did not see improvement. If reduced supply of removal ready poles is part of your response, please reconcile that statement with DR 3-23 which states that 3356 dual poles (of 5479) have been pending transfer for more than one year and should therefore be ready for removal and the fact that the number of dual poles increased in 2005.

REPLY: In its response to Staff 3-20, Verizon NH explained the various factors that might affect its ability to remove more poles than were set in a particular calendar year. To provide more specificity as requested for 2003 and 2005 would require a special study. Verizon NH also notes that in its response to Staff 1-15 and Staff 3-23, it stated that the number of poles with pending transfer activity does not imply that all other parties have completed their work and that these poles are only awaiting work by Verizon NH.

VZ #175

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-11A PSNH – Please explain how PSNH’s practice of over-lashing the
Follow-Up secondary to the neutral conforms to the NESC.

REPLY: Verizon response not required.

VZ #176

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-11B Follow-Up All – Please provide any written policy regarding your over-lashing practice.

REPLY: Verizon NH considers information responsive to this request to be proprietary and competitively sensitive. It will be provided subject to confidential treatment in accordance with RSA 378:43 and a duly executed protective agreement.

Please see the attached proprietary practice used for placing lashed optical and metallic aerial cables.

VZ #177

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-11C Follow-Up NHDOT – Please provide any data that show delays in construction due to electric company or Verizon delays, by utility and project, for 2002-2005. Please provide the delays by number of weeks and any increase in cost due to the delays. Please state whether NHDOT sought reimbursement for any such cost increases due to construction delays and from whom any such reimbursements were received. If so, has that had any impact on the process?

REPLY: Verizon response not required.

VZ #178

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Troy McDonald

Title: Joint Lines Specialist – ME, VT, NH

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-26A All – Please provide the number of danger trees removed by year from
Follow-Up 2000-2005. Of the total, please indicate how many removals involved
joint owner participation and how many were paid by the joint owner.

REPLY: Please see Verizon NH's reply to Staff 3-26B for the expenses incurred associated with danger tree removal for the period 2000-2005. These expenses were obtained from Verizon NH's accounting records which do not contain all of the requested information; such as the number of trees removed or joint owner participation.

VZ #179

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Alan Cort

Title: Director – Regulatory

Respondent: Troy McDonald

Title: Joint Lines Specialist – ME, VT, NH

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-26B VZ - Please supply the trimming dollars included in rates from Docket
Follow-Up DT 89-010 broken down into expensed normal maintenance trimming,
expensed danger tree removal, and trimming or tree removal that is
associated with construction which is capitalized. Also, as part of your
response, please supply the actual expenditures for each category from
1990 through 2005.

REPLY: Verizon NH conducted a thorough review of the voluminous files
associated with Docket No. DT 89-010 and was unable to isolate the
trimming dollars included in the cost studies developed in that docket.

Following are expenditures identified for the categories of trimming as
requested above for those years for which Verizon NH has available
data.

Year	New Construction Trimming	Maintenance Trimming	Hazard Trimming	Storm Trimming
2001	\$184,995	\$78,730	\$2,941	\$6,090
2002	\$79,128	\$248,523	\$13,043	\$11,019
2003	\$160,317	\$364,642	\$291	\$1,441
2004	\$220,371	\$99,244	\$0	\$165
2005	\$1,051,407	\$203,709	\$3,453	\$42,238

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-26C Follow-Up Electrics Only - For the years 2000 through 2005, please supply:

- The number of danger trees identified
- The number of danger trees that Verizon agreed to participate in removing
- The number of danger trees that Verizon declined to participate in removing
- The number of danger trees still awaiting a reply from Verizon
- The number of danger trees removed, broken out between electric company and Verizon
- Total cost of removal of danger trees
- The dollar amount reimbursed by Verizon according to your individual agreements.

REPLY: Verizon response not required.

VZ #181

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-27A Electrics – Please provide reliability stats by voltage level 2000-2005.
Follow-Up

REPLY: Verizon response not required.

VZ #182

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Marianne Ryan
Title: Director-Construction
Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-27B Follow-Up VZ – For each question asked in set 3 where Verizon stated that the information requested is not kept in the ordinary course of business, please explain why that information is not kept in the ordinary course of business (*e.g.*, the data are aggregated and cannot be disaggregated).

REPLY: Verizon NH organizes its systems in a manner that it considers best suited to managing its business. Data retention policies comply with all regulatory requirements and legal and business practices. The portions of the requests for information to which Verizon NH was unable to respond sought information that is not essential to the running of Verizon NH's operations and is not, therefore, readily available from our systems. In addition, many of the requests would have required extensive special studies in order to provide portions of the information requested. Staff 3-26B Follow-Up is illustrative. Verizon NH would normally not provide data in response to this request because it would require a burdensome special study. Verizon NH is responding to this request, however, in accord with its agreement to provide a response to Staff 2-28, for which Staff 3-26B Follow-Up is a similar request. As Verizon NH predicted, responding to this request has proved to be excessively burdensome, requiring more than 80 hours of time to gather and provide the requested data.

VZ #183

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-27C All – If an electric company is constructing a new line addition in a
Follow-Up Verizon set area, who would be responsible for the trimming and to
whose specs? Are applicable specs laid out in the IOP?

REPLY: Verizon NH sets all jointly owned poles in a Verizon NH maintenance area. In this case Verizon NH will do the trimming based upon the specifications laid out in the applicable IOP. If the power company were placing a solely owned pole line in a Verizon NH maintenance area, the power company would then be responsible for all trimming and it would be done to their specifications.

VZ #184

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

Respondent: Serge Laprise
Title: Manager – OSP Engineering

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-27D Follow-Up VZ – When Verizon plans 4X4 trimming for new cable placement, when does it ask the joint owner whether that joint owner wants to participate in trimming? If Verizon doesn't ask, why not?

REPLY: Normally, Verizon NH does not request that a joint owner participate in trimming for new cable placement. When Verizon NH chooses 4X4 trimming, it is always done at Verizon NH's expense. In Verizon NH's experience, 4X4 trimming is usually the most efficient and economical form of trimming associated with new cable placement.

VZ #185

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-27E Follow-Up Electrics Only - Please explain in detail how your company determines when a total circuit requires maintenance trimming by distribution voltage class level. If reliability performance is part of your response, please specifically and separately state how both frequency and duration is factored into your decision for permanent faults and how the frequency of momentary outages is factored into your decision.

REPLY: Verizon response not required.

VZ #186

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-27F Follow-Up Electrics Only - Please explain in detail how your company determines when a total circuit or portion of a circuit requires hot spot trimming by distribution voltage class level. If reliability performance is part of your response, please specifically and separately state how both frequency and duration is factored into your decision for permanent faults and how frequency of momentary outages is factored into your decision.

REPLY: Verizon response not required.

VZ #187

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DM 05-172

**Respondent:
Title:**

REQUEST: New Hampshire Utilities Commission Staff, Set 3 Follow-Up

DATED: May 4, 2006

ITEM: Staff 3-27G Follow-Up
Electrics Only - As part of your quarterly reliability submittals to the NHPUC, each company tracks a proxy for momentary outages. Please explain how this information is used in your maintenance trimming and hot spot trimming decisions. If this information is not used, please explain why not.

REPLY: Verizon response not required.

VZ #188